

Citibank® Online

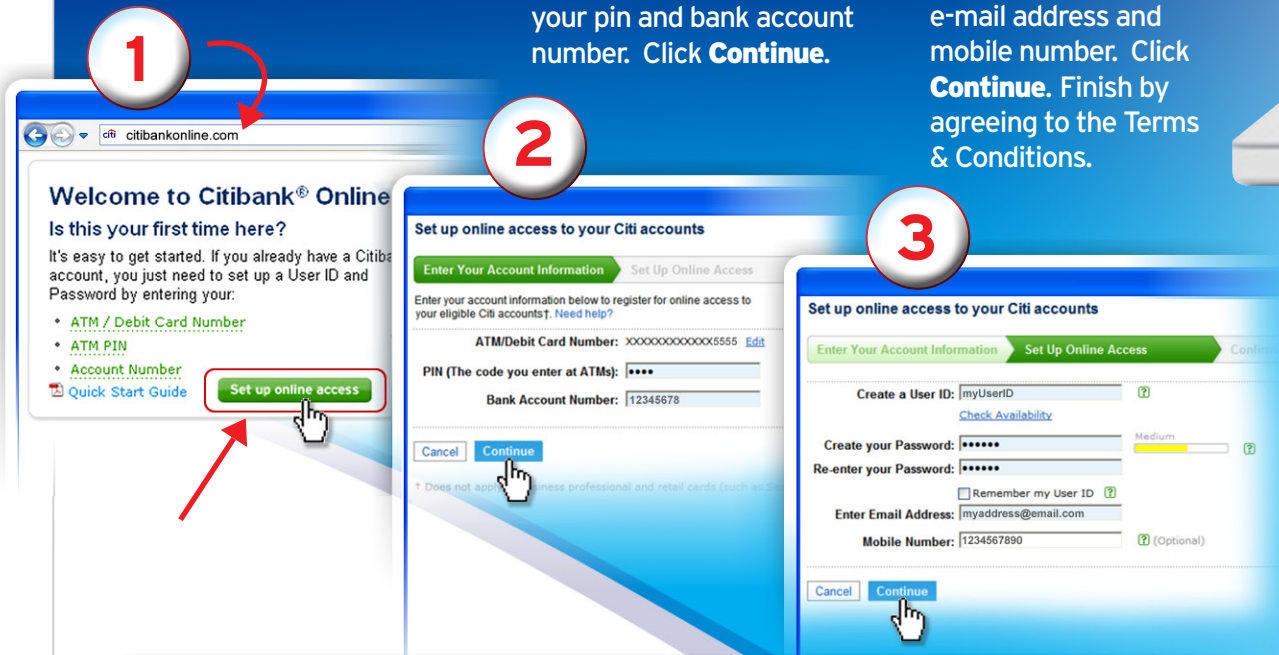
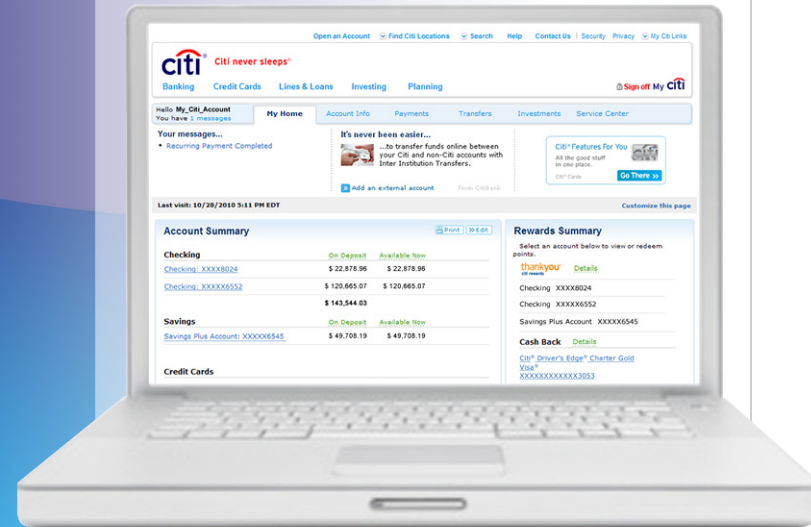
Experience it!

Manage your bank and credit card accounts all in one place – anytime. Just follow these simple steps to get started.

Go to **citibankonline.com** and click on **Set up online access**.

Enter your ATM/Debit or credit card number. Enter your pin and bank account number. Click **Continue**.

Create a **User ID** and **Password**. Enter your e-mail address and mobile number. Click **Continue**. Finish by agreeing to the Terms & Conditions.



- Check account balances
- Access statements
- Make payments
- View check images
- Transfer money
- Download account activity

Citibank retail banking protects you by providing several free services that let you bank online with confidence. And you get them automatically when you open a deposit account—there's no need to apply. Our Online Fraud Protection covers any loss or fees that may result from the unlikely event that there's an unauthorized transaction in your checking, savings or money market account.

Other ways to bank anytime, anywhere

Citi Mobile™ :

Citibank's free¹ mobile banking service lets you check account balances, pay bills, and transfer funds on virtually any mobile device—including the iPhone® and Android™ smartphones.

Citi Alerting Service:

This free² service delivers updates about your checking, savings, and linked credit card accounts to your e-mail address, to your text-enabled mobile device, or both.

citibankonline.com
If you have questions, call
1-800-374-9700



¹Citibank does not charge you a fee for using Citi Mobile. However, you must have a web-enabled Smartphone and your wireless carrier may charge you for your wireless service.

²Citibank does not charge you a fee for using the Citi Alerting Service. However, your wireless carrier may charge you for the text messages you receive from us related to this service.

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Citibank® Online

Get started with Online Bill Payment

1

Once signed on, from your home page click on the **Payments** tab. Then click **Add a New Payee**.

2

Choose either **Credit Card**, **Other type of business**, or **Pay an Individual**. Select a category. Enter the requested information and click **Next**.

3

If your payee is in our Merchant Directory, their information will appear automatically. Click **Next** to add this payee to your list.

4

To make a payment, click **One-Time Payment** in the Payments tab. Then select the payee you want to pay.

5

Choose the account you want to make your payment from. Enter the amount and date you want the payment made. Then click **Next**.

6

Double-check your entry and confirm your payment by clicking **OK**, and your done!

- **Make one-time & express payments**
Schedule payments from the next day up to one year in advance. Pay multiple bills at once.
- **Set up recurring payments**
Pay ongoing bills so you don't have to remember each time they're due.
- **Receive account alerts**
Be notified of important account activity, such as payments due, low balances and deposits cleared.
- **View your payee spending report**
See how much you've spent on each payee.
- **Pay other people**
Send electronic payments using an email address or bank account/routing number.

Citibank's Online Bill Payment Promise¹

Sent On Time, Every Time. Online bill payments are sent within 24 hours of the date you specified or on the next business day. If we don't make a payment according to your instructions, we'll resolve any late fees or finance charges that you may incur.²

No hidden charges. That's right—Citibank's online bill payment service is free no matter how many bills you pay and regardless of whether you make one-time or recurring payments.

Support 24/7. Report a bill payment problem online and get a fast response. Or speak directly with Customer Service 24 hours a day, seven days a week.



¹Applies only to payments made from Citibank checking account(s).

²This assumes that you have properly completed the bill payment instructions. For example, you must schedule payments processed electronically at least two business days in advance; for payments processed by check, 5-7 business days notice is required. If you want to cancel an online bill payment, you must do so by 11:59 pm ET prior to the date the payment is scheduled to be made.

