

# How to Register for Online Banking Access and Paperless Delivery

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With Citi Online, you have everything you need to manage your accounts:

- Access and monitor your account(s) 24 hours a day, 7 days a week.
- Enroll in paperless delivery and receive notifications as soon as statements and other important communications are available online.<sup>1</sup>
- Move money through online transfers and bill payments.
- Stay on top of your finances with account alerts, online and mobile fraud protection, and records of all cleared checks and payments.
- Use the chat feature to connect with a representative who can help answer your questions.



## Getting started is simple.

Just follow these step-by-step instructions to register.

01

Make sure you have your *Citibank Banking ATM/Debit Card Number or Account Number*. You will also need your phone available so we can send you a one-time registration code.

02

Go to [citi.com/register](https://citi.com/register) and enter your *Debit Card Number or Bank Account Number* without any dashes or spaces. Then, click **Continue Set Up**.

If your account is older than 14 days, we recommend using your Debit Card Number.

03

Enter the last four digits of your *Social Security Number (SSN)*.

- If you did not provide your SSN when opening your account, select the **I don't have a Social Security Number** checkbox and enter your *Individual or Non US Foreign Taxpayer Identification Number (ITIN or FTIN)* used to open the account.
- If you did not provide your ITIN or FTIN when opening your account, select the **I do not have an Individual or Foreign Taxpayer Identification Number (ITIN or FTIN)** check box and enter your *Date of Birth (DOB)* in the MM/DD/YYYY format.

Once your SSN, FTIN, ITIN or DOB is verified, you will be prompted to enter either your ATM PIN or a one time passcode you will receive through your phone (if eligible). Then, click on **Continue**.

04

Create a *User ID and Password*, enter your *E-mail Address* and select the Additional Services you want to receive.

- Select **Enroll me in Paperless** to stop receiving statements and certain important communications in the mail.<sup>1</sup>
- Select **Send me e-mails** to receive promotions and offers.

05

Read the *Terms and Conditions* and select **I Agree** to accept Citi's online user agreement.


06

Confirm your enrollment and click on the **Go to My Account** button.

### Let's Set Up Your Online Access

You can view or manage your account online in just a few easy steps. Let's get started! Enter the account or card number we mailed to you, or that was provided when your account was opened.

Credit/Debit Card Number

Credit/Debit Card Number 

Bank Account Number

Continue Set Up [Cancel](#)

### Help Us Make Sure It's You

We just need a few more details so we can match with your card or account number.

Account Number  
XXXXXXXX9999 [Edit](#)

What are the Last Four Digits of Your Social Security Number?

Last Four Digits of Social Security Number

I don't have a Social Security Number.

Continue [Cancel](#)

- ✘ Include 1 number
- ✔ A character cannot repeat more than twice in a row
- ✔ Approved special characters \_!@#\$

Confirm your Password

Enter Email Address

Mobile Number (Optional)

Additional Services

Enroll Me in Paperless [Learn More](#)

I would like to receive my account statements and other communications, including legal notices, electronically only, instead of U.S. Mail.



### Success!

You're ready to begin enjoying all the benefits of Citibank Online.

User ID te\*\*\*\*\*2a

Card Number XXXX-XXXX-XXXX-3506

Go to My Account

Start enjoying the benefits of online banking access through [citi.com](https://citi.com)!

# Not registered for paperless delivery yet?

Going paperless means your statements and account documents can't get lost or stolen in the mail, and it's all protected by 128-bit encryption technology.

Just follow these three simple steps:

- Sign in at [citi.com](https://citi.com) and click on the **Services** tab.
- Under **Statements & Documents**, click on **Manage Paperless Settings**.
- Read and accept the *Terms & Conditions* for your enrolled accounts.

Once enrolled, you'll receive e-mail notifications when your statements and certain important communications are available online.<sup>1</sup> You can access your documents in the **Services** tab and view, download, save and print them at any time. If you ever change your mind, you can switch back to paper through the **Services** tab.

## Questions?

Contact your financial professional or call CitiPhone Banking®, available 24 hours a day, 7 days a week at:

Citigold® Private Client International Account Package	1-813-604-3080 or 1-877-309-0914
Citigold® International Account Package	1-813-604-3006 or 1-866-637-9042
Citi International Personal Account Package	1-813-604-3000 or 1-800-568-8555
Citi Global Executive Account Package	1-813-604-3290 or 1-866-213-0890
Citi Global Executive Preferred Account Package	1-813-604-3038 or 1-866-637-9041

Telephone numbers starting with 1-800, 1-866, or 1-877 are toll-free within the U.S. Calls are randomly monitored and recorded to ensure quality service. For Text Telephone (TTY), call 1-800-945-0258.

<sup>1</sup> By enrolling in the Paperless Statements service, your regular paper statement will no longer be mailed to you. To view your statements online, you will need Adobe® Reader™, available free at [www.adobe.com](https://www.adobe.com).

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